



At SJ Solutions, keeping your personal information safe and secure is really important to us. This Privacy Policy explains how we gather, use, and keep your data safe. By using our services and website, you agree to follow the rules set out in this policy.

1. Information Collection:

We may gather various types of information during your interactions with us, including, but not limited to:

- Contact Information: Name, email address, phone number, postal address, etc.
- Transaction Data: Details regarding purchases, payments, and communications.
- Usage Data: Information about your interactions with our website and services.

2. Consent

By checking the consent box on our website forms, you explicitly consent to SJ Solutions processing your personal information for the purposes outlined in this Privacy Policy. You have the right to withdraw your consent at any time by contacting us at faye.smith@sj-solutions.co.uk.

3. Utilisation of Your Information:

The information collected may be utilized for diverse purposes, including:

- Enhancing and improving our services to cater to your requirements.
- Processing transactions and delivering products or services.
- Transmitting relevant updates, newsletters, and promotional materials.
- Monitoring and analysing website usage to enhance user experience.
- Adhering to legal obligations and regulatory requirements.

4. Data Security:

We prioritize data security and implement appropriate measures to safeguard your information from unauthorized access, disclosure, alteration, or destruction. However, no online platform is entirely invulnerable, and we cannot guarantee absolute security.

5. Information Sharing:

Your information may be shared with trusted third parties, such as service providers, business partners, and legal authorities, as mandated by law or to fulfil contractual obligations. We do not engage in selling, trading, or renting your personal information to third parties for marketing purposes.

6. Cookies and Tracking Technologies:

Our website may employ cookies and similar tracking technologies to enhance user experience and collect usage information. You can manage your cookie preferences through your browser settings.

7. Your Data Protection Rights:

You possess the rights to access, rectify, and erase your personal information, as well as to restrict or object to its processing. Should you harbour concerns regarding the accuracy of your data or wish to exercise your rights, please reach out to us using the provided contact information.

8. Amendments to this Privacy Policy:

We reserve the right to periodically update this Privacy Policy to reflect alterations in our practices. The revised version will be published on our website along with the amended date.

9. Contact Information:

For inquiries, concerns, or requests regarding your personal information and this Privacy Policy, please contact us at: Email: faye.smith@sj-solutions.co.uk Address: Unit 1c, Princess Court, Princess Way, Prudhoe, Northumberland, NE42 6PL. Phone: 0191 716 0096.

By utilising our services, you acknowledge that you have perused and comprehended this Privacy Policy and consent to its terms.